# Compare the Cost, Quality and Convenience of VA Health Care

- ✓ No monthly premiums
- ✓ Full-range of wellness programs and behavioral health
- ✓ Comprehensive women's health care
- ✓ Personal veteran photo ID
- ✓ Affordable prescription plan (Prescription must be written by a VA provider)

## **Eligibility**

All honorably discharged men and women who meet the eligibility criteria can receive VA medical benefits. Some veterans, depending on income, may be required to make a co-payment for health care services. Call (716) 862-8888 or (800) 532-VETS ext. 8888 for more information.

### **How Do You Enroll?**

Complete the Application for Medical Benefits, VAF 10-10EZ online, by mail, or in person. This short form can be completed in 10-15 minutes. Please provide a copy of your DD-214 or honorable discharge certificate. You will appreciate the warm caring attitude of the VA staff that pledge to provide you with courteous service.

### **Visits Require An Appointment**

Call the clinic any weekday between 9:00 a.m. and 5:00 p.m. at (716) 285-6663. The clinic is closed between noon and 1:00 p.m. daily. Our medical staff will provide you with an initial evaluation and future follow-up outpatient visits.

### What Services Are Available?

The Niagara Falls VA Outpatient Clinic offers a full range of primary care outpatient services to veteran men and women in Niagara Falls and the immediate surrounding areas. Patients are seen on an appointment basis only. This will help us ensure you receive the timely services you deserve. VA nursing staff will be available to assess your needs and ensure you'll get access to the care you need, when you need it.

You will be able to receive an annual physical examination or appropriate health screening, immunizations, medication, and any follow-up care required by your primary care practitioner.

Should you need specialty services or inpatient care, you will be referred to a VA medical center for appropriate treatment.

If you require inpatient treatment at a VA facility that is not near your home, accommodations are available for you and your caregiver at no charge.





### **Mental Health**

Maintaining good mental health is a responsibility that we all share. At times, we need assistance to manage the stress and problems that can be overwhelming.

The Mental Health Practice in Niagara Falls offers individual and group counseling to veterans who have problems related to depression, anxiety, family issues or chronic problems of mental illness. Wellness workshops are also offered on the topics of: anger management, stress management, bereavement, sleep hygiene, parenting skills, and memory enhancement.

Please ask your VA primary care provider for a referral to the mental health services offered.

### HANDICAPPED ACCESSIBLE

Full and easy access for all veterans.

#### **PRACTICE HOURS**

Monday - Friday 9:00 a.m. - 5:00 p.m. The clinic is closed between noon and 1:00 p.m.

LABORATORY SERVICES AVAILABLE

### **PRESCRIPTIONS**

Routine prescriptions processed through the mail usually take ten business days. It is important to allow for this time when requesting prescription refills.

# MENTAL HEALTH SERVICES

Mental health services, medication management and referrals available at convenient hours.





### **How Do I Get There?**

### From the North/Lockport Road

- Turn right and take the ramp towards the Robert Moses Parkway/Lewiston
- Exit towards Whirlpool Street/Bridge to Canada
- Bear left onto Bellevue Avenue
- Turn right onto Route 104
- Continue onto Portage Road
- Turn Right onto Cedar Avenue
- Turn Left onto 10th Street

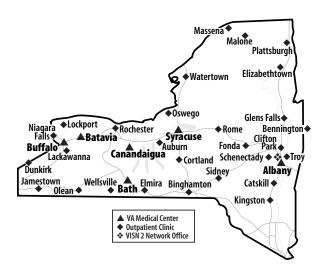
#### From the South

- Take the I-290 West/Youngmann Expressway to the I-190 North ramp towards Niagara Falls
- Merge onto NYS Thruway/I-190 North (Portions toll)
- The NYS Thruway becomes NYS Thruway/I-190 North/NY-324 (Portions Toll)
   Stay straight and go onto NYS Thruway/I-190 Niagara Expressway
- Take the US-62 Niagara Falls Boulevard Exit (Exit 22) towards the airport
- Turn left onto US-62/Niagara Falls Boulevard
- Continue straight on Niagara Falls Boulevard/US-62A North
- Stay straight and go onto Walnut Avenue/ US-62A North
- Turn right onto 10th Street

### **Reaching Us Is Easy**

### Niagara Falls VA Outpatient Clinic

Niagara Family Medicine Associates 620 10th Street, Suite 709 Niagara Falls, NY 14301 (716) 285-6663



### **VA Health Care On The Web**

www.va.gov/visns/visn02

### **Upstate New York Veterans ~**

Wherever you are, When you need help  $\dots$ 

VA TELCARE 1-888-838-7890

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Leading Health Care In The 21st Century





# Niagara Falls VA Outpatient Clinic

A member of the VA Healthcare Network Upstate New York



